

# Used Product Classifications

The following condition standards apply to all returned, inspected, and removal inventory unless otherwise specified by a client-specific SOP.

Condition	Description	SKU Format
<b>Used - Like New (ULN)</b>	<ul style="list-style-type: none"><li>• Broken seal or open box.</li><li>• No visible wear or damage.</li><li>• Fully functional.</li><li>• All original packaging, manuals, and accessories present.</li><li>• Components appear unused.</li></ul>	[Original SKU]_ULN
<b>Used - Very Good (UVG)</b>	<ul style="list-style-type: none"><li>• Minor cosmetic imperfections.</li><li>• May contain faint scratches or minor handling marks.</li><li>• Fully functional.</li><li>• Accessories may show minor wear.</li><li>• Packaging may be repackaged.</li></ul>	[Original SKU]_UVG
<b>Used - Good (UGD)</b>	<ul style="list-style-type: none"><li>• Noticeable cosmetic wear.</li><li>• May contain scratches, scuffs, or small dents.</li><li>• Fully functional.</li><li>• Packaging may be damaged, incomplete, or replaced.</li><li>• Accessories may be incomplete, replaced, or show wear.</li></ul>	[Original SKU]_UG

Condition	Description	SKU Format
<b>Used - Acceptable (UAC)</b>	<ul style="list-style-type: none"> <li>• Heavy cosmetic wear.</li> <li>• May contain deep scratches, dents, or heavy scuffing.</li> <li>• Item remains functional.</li> <li>• Non-essential components may be missing if documented.</li> <li>• Packaging is typically damaged, missing, or replaced.</li> </ul>	[Original SKU]_UA

## Condition Decision Matrix

Inspection Result	Condition
Open box, appears unused, complete	ULN
Minor cosmetic imperfections, fully functional	UVG
Noticeable wear, fully functional	UGD
Heavy wear, still functional	UAC

**Note:** When evaluating a unit, functionality always takes priority over cosmetic condition. A non-functional item must be classified as Damage regardless of cosmetic appearance.

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